

Landal GreenParks

Giftcard Terms & Conditions

These giftcard Terms & Conditions supplement the Landal GreenParks General Terms and Conditions and apply to giftcards issued by Landal GreenParks. By using a Landal Giftcard, you accept these giftcard Terms & Conditions and you undertake to comply with these.

1. These terms and conditions apply to all giftcards issued by Landal GreenParks (both plastic giftcards and digital giftcards sent by email), hereinafter jointly referred to as “giftcards”, that are sold by Landal GreenParks and by third parties designated by Landal GreenParks.

2. Each giftcard carries a unique code. This may be a numerical code, and/or a pin code and/or a text code. Giftcards are only issued once. You should keep your giftcard and the code safe. If your giftcard is stolen (including unauthorised use of the code by a third party) or lost (also including accidental deletion of emails) it will not be reimbursed. Only original giftcards and codes can be used and these should be presented to Landal GreenParks when requested. Landal GreenParks retains the right to solely accept a giftcard after receiving the original receipt (or in the case of an electronic giftcard, the email sent to you by Landal GreenParks or by a third party designated by Landal GreenParks which includes the code) and also to demand payment in cash in the event of improper use. If you purchase a giftcard from a third party, you should keep the receipt and the proof of prepayment safe and submit these to Landal GreenParks when requested.

3. To use a giftcard, you should select your stay of choice. During the payment process, you should then select “giftcard” as a payment method and enter the code exactly. When making an online booking, you can only redeem a giftcard through the official Landal GreenParks booking site. Giftcards cannot be redeemed by telephone via the call centre or by telephoning the park. However, giftcards can be redeemed at a park for a booking at the respective park.

For the sake of clarity, giftcards can only be redeemed online through Landal GreenParks’ official booking site or at the park concerned for bookings at Landal GreenParks parks as long as these parks are affiliated with Landal GreenParks or operated under the Landal GreenParks name. The parks in Great-Britain are excluded. On our website you can also find an overview of parks that are being rented out through our partners. The giftcard cannot be redeemed for a stay at one of these partner parks. At the moment this applies to Marissa and Dormio Resort Eifeler Tor, Vakantiepark Heihaas, Waterpark De Bloemert, Vakantiepark Port Greve, Strand Resort Nieuwvliet-Bad, Vakantiepark Duc de Brabant and Vakantiepark Reevallis. Giftcards can only be used for paying the rental of the bungalow. Giftcards can only be issued in euros which is also why they can only be redeemed on invoices denominated in euros.

4. The nature, value, duration, expiry date and/or any other specific terms and conditions for usage that may apply can be found on the giftcard. Each giftcard is valid for a specific period. Giftcards cannot be used after the expiry date. Giftcards may be loaded with a value of up to 150 euros.

5. Giftcards issued by Landal GreenParks and/or by third parties designated by Landal GreenParks may only be redeemed for the payment of rental of bungalows that can be booked with Landal GreenParks.

6. Giftcards cannot be used for bookings that have already been paid in full.

7. Giftcards or any amounts remaining on giftcards cannot be redeemed for cash.

8. Any amount remaining on the giftcard can be used for future bookings.

9. You can also find full information about amounts remaining on used giftcards on the website www.landal.com/giftcard

10. If the total amount of the booking is greater than the amount on the used giftcards, the difference should be paid by one of the other payment methods offered.

- 11.** If Landal GreenParks refunds the invoice amount, or a part of it, the amount will be deposited into the bank account that the guest has provided for this purpose.
- 12.** It is prohibited to change, falsify, impair or otherwise affect giftcards (including hacking).
- 13.** All fraud, attempted fraud, or any other prohibited action will be recorded and will lead to usage of giftcards being forbidden.
- 14.** It is prohibited to use giftcards for commercial purposes and/or purposes other than those for which they are issued.
- 15.** These giftcard Terms & Conditions may change from time to time. We recommend that you consult the giftcard Terms & Conditions each time you use a giftcard. By continuing to use giftcards after any changes have entered effect, you accept the changes to the giftcard Terms & Conditions.
- 16.** For each booking, you may redeem an unlimited amount from giftcards or a combination of up to 1 discount code and an unlimited amount from giftcards.
- 17.** These giftcard Terms and Conditions are exclusively subject to Dutch law.
- 18.** If you have any questions or comments about the use of giftcards or if you experience problems when redeeming giftcards, please tell us as soon as possible by contacting our Contact Center. They can be reached on +31 (0)70 300 35 06 (standard call charges apply).